



Error as a learning opportunity: «Push. If it doesn't work, pull.  
If it doesn't work either, it means we're closed»

anonymous author

## SIMONE POZZI

### KNOWLEDGE

Master Degree in Human-Computer Interaction

PhD Degree in Human Factors

### EXPERIENCE

Simone has a long standing experience in leading human-centered innovation projects in high complexity sectors, like aeronautics, space, maritime.

He has been designing and delivering training courses to top and middle managers, acting as the Human Factors trainer for EUROCONTROL since 2006, for IATA since 2013, since 2018 for the European Space Agency.

In 2023 he delivered the training to the new group of ESA astronauts, on decision-making, teamwork and leadership in extreme, confined and stressful environments.

Simone is currently lecturing Human Factors for two Universities, the University of San Marino and the Higher Institute for Arts and Industries (ISIA) in Pescara - as part of the design curricula.

### MISSION OBJECTIVE

Improving team performance in complex industries and challenging scenarios, like aviation, space, emergency services.

Reinforcing good behaviours and competencies on Teamwork, Leadership, Decision Making, Human Error, Communication, Stress Management.