



Wanderer, there is no path.
The path is made by walking.

Translated from the original Spanish from
«Caminante, No Hay Camino» by Antonio Machado

BEN GOODHEART

KNOWLEDGE

PhD with a research focus on risk in complex systems and organizational performance. MS in Safety Science. Airline Transport Pilot, Fellow of the Royal Aeronautical Society, Certified Safety Professional, Advanced Human Factors Certificate.

EXPERIENCE

Ben Goodheart has 30 years in aviation, 27 years in safety and human factors, and 18 years in consulting across high-consequence industries including healthcare, oil and gas, aviation, public utilities and power generation/distribution, wildland firefighting, and pharmaceuticals.

Dr. Goodheart is the Founder of Magpie Human Systems, an international human and organizational performance consultancy.

Magpie's focus is on building leadership and organizational capacity, non-technical fluency, and systems design that defaults to resilient and adaptable work.

MISSION OBJECTIVE

Magpie provides «interpersonal Skills LAB»-supported learning experiences that combine pre-work, in person training, and hands-on education in interpersonal performance to create capacity in high-consequence and complex organizations.

We help people and the places they work better adapt to the world around them because they've invested in growing their communication, leadership, followership, planning, and learning.

Scenario-based, practical, and experiential learning in an environment of testing and failing forward in a low-consequence but high pressure setting is what makes Magpie's work unique.